**List for support with finances and benefits for patients.**

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| NEA national energy action or benefits help and look at saving money on utilities | [Warm and Safe Homes Advice - National Energy Action (NEA)](https://www.nea.org.uk/get-help/wash-advice/) |
| WASH line (warm and safe homes) for benefits help and look at saving money on utilities | 0800 304 7159 |
| Affordable foods social supermarket | 77-81 Meaford Drive, Blurton.  Rob Littler, Locality Connector on 07557 849573 [HOME - Affordable Food Stoke](https://affordablefoodstoke.co.uk/) |
| Staffordshire Moorlands cost of living information | [https://www.staffsmoorlands.gov.uk/CostOfLivingHub](https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.staffsmoorlands.gov.uk%2FCostOfLivingHub&data=05%7C01%7CLouise.harveyjohnson%40brighter-futures.org.uk%7Cf7bfef54d6a44477a3e908dae2883465%7Ceb67ecaf87ab44bbb3aec60edcc6e1cd%7C0%7C0%7C638071371854904379%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=jDUl2ejeZwjwdjp%2BUeGsefsI4zBwkGA5JXqQyreVIlA%3D&reserved=0)  [Help for Households toolkit](https://news.dwp.gov.uk/dwplz/lz.aspx?p1=MHlDU2ODk3M1MzOTM0OjNGNDU4QUU4ODQ3OEUxNzc2OTZDMTI1MTg3QTgzNjVC-&CC=&w=79464)  [Staffordshire Warm Home Fund - Staffordshire Moorlands District Council (staffsmoorlands.gov.uk)](https://www.staffsmoorlands.gov.uk/article/4827/Staffordshire-Warm-Home-Fund)  Free boiler grant scheme  .Gov website Advice on a range of matters [www.gov.uk](http://www.gov.uk).  General enquiries: 0300 111 8000 www.staffordshire.gov.uk [contactus@staffordshire.gov.uk](mailto:contactus@staffordshire.gov.uk).  Staffs Housing 01782 744533 www.staffshousing.org.uk hello@staffshousing.org.uk |
| Free Food Vouchers for Pensioners | * <https://www.moneysavingexpert.com/news/2022/08/iceland-is-giving-away-free-p30-food-vouchers-to-pensioners-to-h/> |
| **Household support fund** | [Household support fund - Staffordshire County Council](https://www.staffordshire.gov.uk/Community/Household-support-fund/Household-support-fund.aspx) |
| **Citizens advice bureau** | Get help with the cost of living If you don’t have enough money to live on, you might be able to get help to afford essentials like bills and food. This includes the Household Support Fund and cost of living payments.  Citizensadvice.org.uk Advice line 0800 144 8848 Debt hotline 0800 240 4420 Universal Credit Help to Claim line 0800 144 8444.  Cheadle 0808 278 7951 www.citizensadvicecheadle.org.uk/ admin@citizensadvicecheadle.org.uk Leek 0808 27 87 87 5 or 01538 373068 www.citizensadvice.org.uk/local/leek/ advice@leekcab.cabnet.org.uk |
| **Turn to us** | [Fighting UK Poverty - Turn2us](https://www.turn2us.org.uk/) |
| **Trussell trust Cheadle foodbank** | **Cheadle and District Foodbank | Helping Local People in Crisis**  Cheadle: 07902 835158 Email: pm@cheadledistrict.foodbank.org.uk Leek: 01538 373289 Email: info@leekdistrict.foodbank.org.uk |
| **DWP –**  **Benefit enquiry line** 0800 169 0310  UC Service Centre on 0800 328 5644  Help to Claim Service - 0800 144 8444.  New claims ESA 0800 055 6688 | **Disability Cost of Living Payment**  **You may get a lump sum payment of £150 if you’re getting any of the following:**   * **Attendance Allowance** * **Constant Attendance Allowance** * **Disability Living Allowance for adults** * **Disability Living Allowance for children** * **Personal Independence Payment** * **Adult Disability Payment (in Scotland)** * **Child Disability Payment (in Scotland)** * **Armed Forces Independence Payment** * **War Pension Mobility Supplement** |
| **Money helper** | Free and impartial money advice moneyhelper.org.uk  **0800 011 3797** |
| **Help for households** | [Help for Households - Get government cost of living support](https://helpforhouseholds.campaign.gov.uk/)  helpforhouseholds.campaign.gov.uk. |
| **Help to claim** | **Support claiming for universal credit -Help to Claim** helpline number is: 0800 023 2581. |
| **Cost of living payment** | [Cost of Living Payments 2023 to 2024 - GOV.UK (www.gov.uk)](https://www.gov.uk/guidance/cost-of-living-payments-2023-to-2024) |
| **Big Difference Scheme ( BDS) – for those with low disposable income** | **Any**Severn Trent customer can apply for this (they do not need to be on benefit) whether in debt or not.  An applicant remains on the scheme for 12 months and before the 12 month anniversary they will be contacted to reapply.  Who can apply  The Big Difference Scheme can offer a reduction of water bills to any Severn Trent customer with a**household income below £18,278.**  Households with child dependants may be eligible for an additional income allowance in excess of this amount.  The support you could get  You could get up to 90% off the average Severn Trent bill.  The Big Difference Scheme will assess your household income when you apply.  That assessment determines how big a reduction you're able to get. |
| **Step change debt charity** | Get free debt advice online and we'll support you for as long as you need us.  www.stepchange.org 0800 138 111 (Mon - Fri 8am - 8pm, Sat 8am - 4pm) |
| **Money saving expert** | [Gas, Electric & Water Guides - Moneysaving Expert](https://www.moneysavingexpert.com/energy/) |
| **Ofgem** | Check your energy rights. Find advice if you need extra help, have difficulties with your energy supply or want to complain. Save money and get greener with your energy use with our tips on switching, government grants, benefits and energy efficiency schemes.  ofgem.gov.uk/information-consumers/energy-advicehouseholds. |
| **Entitled to** | [Benefits Calculator - entitledto - independent | accurate | reliable](https://www.entitledto.co.uk/) |
| **Digital poverty alliance** | **www.digitalpovertyalliance.org /techforfamilies**  **or contact 07984445476**  <https://digitalpovertyalliance.org/tech4families/> |
| **Be warm, Be safe** | [Be Warm. Be Safe. (staffordshirefire.gov.uk)](https://www.staffordshirefire.gov.uk/your-safety/safety-at-home/be-warm-be-safe/)  0300 330 1000 (999 in an emergency) www.staffordshirefire.gov.uk/ communityadviceteam@staffordshirefire.gov.uk. |
| **Green do** Energy Efficiency Advisor - Green Doctor  Groundwork West Midlands **–Support with energy bills.** | **Jack Holmes** Mob: **07970 725439**  Landline: **01782 829909**  FB: <https://www.facebook.com/GreenDoctorWM>  Green Doctor email:[**wmGreenDoctor@groundwork.org.uk**](mailto:wmGreenDoctor@groundwork.org.uk) |
| **Warm spaces** | * Ipstones café warm space – 2pm-5pm every Friday at Methodist schoolroom, Brookfield road. Hot drinks and food, community larder, practical food and goods help, jigsaws, newspapers and board games. * Cheadle Methodist church minister on church street Cheadle. Mondays 10-12 There will be Tea/Coffee biscuits/cake and most of all warmth. Your local PCSO will be in attendance should you have any policing issues you may wish to discuss * Warm space Cheadle Parish Church, St Giles the Abbott, (end of the main street) Thurs 12-4pm, warm space, hot drink, biscuits and soup. Few activities. |
| **Age UK** | [Welcome to Age UK Staffordshire](https://www.ageuk.org.uk/staffordshire/)  **You can contact the**[**Age UK National Advice Line**](https://www.ageuk.org.uk/services/age-uk-advice-line/)**:**  **0800 678 1602** |
| **Money and pensions service** | [The Money and Pensions Service | Building financial wellbeing](https://moneyandpensionsservice.org.uk/)  Impartial money and pension’s guidance, backed by government and free to use. [**0800 138 7777**](tel:+448001387777) |
| **National debt line** | nationaldebtline.org  0808 808 4000 |
| **Stop loan sharks** | Illegal Money Lending Team  0300 555 2222  [www.stoploansharks.co.uk](http://www.stoploansharks.co.uk) |
| **Gamcare** | [Home - GamCare - The leading provider of support for anyone affected by problem gambling in Great Britain](https://www.gamcare.org.uk/)  [**0808 8020 133**](tel:08088020133) |
| **Christians against poverty** | [CAP UK | Home](https://capuk.org/)  **Phone:** 01274 761999 **Email:** [contact@capuk.org](mailto:contact@capuk.org) (please include your six-digit case number in the subject line) |
| **Hope 4U** | [**info@hope4u.co.uk**](mailto:info@hope4u.co.uk) **0330 320 2140**  To eradicate poverty, improve financial sustainability; whilst creating opportunities for people to build a brighter future. |
| Beat the Cold Charity | reducing the incidence of cold related illness and fuel poverty 01782 914915 0800 389 2258  [www.beatcold.org.uk](http://www.beatcold.org.uk) |
| Energy Saving Trust | energysavingtrust.org  Simple Energy Advice on Freephone [0800 098 7950](tel:0800%20098%207950). |
| Help through Hardship | Freephone number to allow individuals to talk confidentially to a trained Citizens Advice adviser: 0808 208 2138 or 0800 915 4604 (Open Monday to Friday, 9am – 5pm. Closed on public holidays) <https://www.trusselltrust.org/get-help/> |
| Simple Energy Advice | [www.simpleenergyadvice.org.uk](http://www.simpleenergyadvice.org.uk) |